

PRIVACY POLICY

GENERAL DATA PROTECTION REGULATION – 25 MAY 2018

DAVE NEW TOURS is committed to protecting your privacy and this Privacy Policy sets out the nature of the information we collect, how we collect it, and what happens to it. Please also refer to our Terms & Conditions.

Your information

This means facts such as your name, contact details, travel preferences and special needs/disabilities/ dietary requirements that you supply us or is supplied to us, including any information about other persons on your booking. Your information is collected when you request information from us, contact us (and vice versa) or make a booking with us. You are responsible for ensuring that other members of your party are aware of the content of our Privacy Policy and consent to your acting on their behalf in all your dealings with us. We will update your information as appropriate in order to ensure it is up-to-date and fully accurate. We will always keep your personal data secure and only store for as long as necessary.

Our Use of Your Information

1. We may disclose your information to our suppliers and service providers so that we can provide you with your holiday services. Only information that is necessary for this purpose is disclosed.
2. We will never pass your information on to any third party for the purpose of sales or marketing.
3. Some of the data we collect about you, such as relating to health, may be considered "sensitive personal data" under the Data Protection Act 1998. We collect it to cater to your needs or act in your interest, but we do so on the condition that we have your positive consent. By booking your holiday with us you also agree for your insurers, their agents and medical staff to disclose relevant information (which may contain sensitive personal data) to us in circumstances where we need to act in the interest of everyone in the group you are travelling with. For example, if you become ill and your illness is infectious, we may need to make special arrangements for you and also ensure that you do not return with the group immediately.
4. If you do not agree to our use of your information in the manner described above, we cannot accept your booking.

Direct Marketing Material

1. We may from time to time contact you by post, email or telephone with information on holidays and related services, brochures, offers, forthcoming events or promotions.
2. If you do not wish to receive such information or would like to change your preference, please refer to point (2) of "Your Rights" below.

Your Rights

1. You have the right to request in writing a copy of the information we hold about you and to correct any inaccuracies in your information.
2. You have the right to ask, in writing, not to receive direct marketing material about our services. We will then take steps to stop using your information in this way.
3. If you are happy with the information in our Privacy Policy you do not need to do anything. If we do not hear from you then we will assume that you understand and accept our policy.

We reserve the right to make changes to this policy as required.